



## Important Things to Know

- **We must have your completed form 30 days in advance of your premium due date.**
- **You will receive confirmation when your automatic bank draft payment goes into effect. If you get a paper bill or email notification indicating you can view your billing statement online before your bank draft payment is confirmed, please return payment as requested.**
- You can authorize your bank to make plan premium payments automatically through your bank account.
- Until your bank draft begins, you will receive a monthly bill and you will need to pay by check. You can also pay through your online account or by calling Membership and Billing Customer Service.

## Frequently Asked Questions About the Automatic Bank Draft System

- **What if someone else pays my premium payments?**  
The person who makes your payment can use the automatic bank draft system by completing this form. For more information about third party payments, please go to [bcbst.com/3rdpartypayments](http://bcbst.com/3rdpartypayments).
- **What if I change banks?**  
Simply fill out a new authorization form to continue the automatic bank draft withdrawal at your new bank. Just let us know about the change, and we will send you a new authorization form. **To avoid a disruption in service, please send your request at least 30 days before your payment is due.**
- **What if I want to cancel the automatic bank draft service?**  
You may call Membership and Billing or give us a written notice and we will change your payment method to bill you directly.



**Questions? Call Membership  
and Billing Customer Service  
at 1-800-725-6849, TTY 711**

**8 a.m. – 6 p.m. ET  
Monday – Friday**



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ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوفر لك بالمجان. اتصل برقم 1-800-553-8158, TTY 711.

Policy form: 123776\_21PoIA, 123776\_21PoIC, 123776\_21PoID, 123776\_21PoIF, 123776\_21PoIG, 123776\_21PoIN

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